

ENHANCED SUBSTANCE USE COVERAGE

UnitedHealthcare Choice Plus Medical Plans

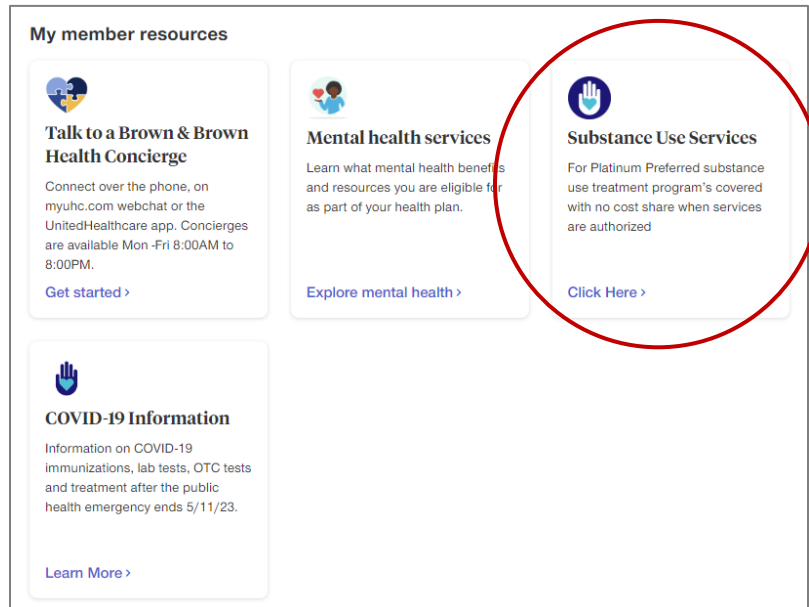
When you or a loved one is facing the challenge of substance use, the last thing you want to worry about is the cost of receiving critical treatment. That is why we have enhanced and expanded inpatient coverage options through both of our UnitedHealthcare (UHC) Choice Plus medical plans effective January 1, 2024.

You and your covered dependents will continue to have the option of visiting any in-network inpatient substance use facility available. Like other types of inpatient care, you will pay 20% coinsurance after meeting the annual deductible (up to your plan's out-of-pocket maximum). **However, if you choose a Platinum Preferred substance use facility, treatment will be covered at 100% after deductible.**

FINDING A PLATINUM PREFERRED INPATIENT FACILITY

Finding a Platinum Preferred facility is easy. Just follow these steps:

1. Visit myuhc.com and log into your account.
2. Once you are logged in, scroll down on your home page until you see **My member resources**.
3. Find the tile for **Substance Use Services** and click to open the most current directory.



QUESTIONS & ANSWERS

Am I required to use a Platinum Preferred facility to have inpatient substance use services covered?

No. You and your covered dependents will continue to have the option of visiting any in-network inpatient substance use facility available—and you will be responsible for your share of the cost. Your Brown & Brown Health Concierge can help you locate in-network facilities that may work best for you.

How does UHC determine which facilities are designated Platinum Preferred?

Platinum Preferred facilities meet or exceed UHC's best-practices criteria for substance use treatment—including quality of care and patient outcomes. As with other types of providers, UHC reviews Platinum Preferred facilities on an ongoing basis, so be sure to check myuhc.com for the most current list.

Can the Brown & Brown Health Concierge help me locate and choose a Platinum Preferred facility?

Yes. Your dedicated Brown & Brown Health Concierge can guide and support you and your family in researching and selecting the facility that is best for your personal situation. If there are no available Platinum Preferred facilities convenient for your needs, they also can assist you with finding the best in-network option and understanding your costs.

Contact the Brown & Brown Health Concierge at the number conveniently listed on the back of your ID card or call them directly at 1-844-298-8929.