

# MEDICAL SECOND OPINIONS FROM THE COMFORT OF HOME



## Feel confident about your medical decisions

You don't have to wait for months or travel long distances to speak with a leading specialist about a concerning diagnosis or alternate treatment options. 2nd.MD connects you to the experts for a second opinion from the comfort of your home.

## **HOW IT WORKS**

1 ACTIVATE YOUR ACCOUNT AND REQUEST A CONSULT Call 1.866.269.3534 Visit 2nd.MD/bbinsuranc



#### 2 SPEAK WITH A NURSE

Scan to get started

Talk to one of our experienced, compassionate nurses to see if a second opinion is right for you. We'll handle the rest, including gathering your medical records, finding the right specialist and setting up the video consultation.

### **3 CONSULT WITH A LEADING SPECIALIST**

Get personalized advice about your diagnosis and treatment plan from a specialist in your condition. Video consultations are available when it's convenient for you, including nights and weekends!

#### 2nd.MD services are confidential and NO ADDITIONAL COST to you and eligible family members as part of your benefits.

CALL 911 IMMEDIATELY IF YOU ARE HAVING A MEDICAL EMERGENCY. 2nd.MD is not an emergency service. 2nd.MD is an independent resource to support you in receiving information from Expert Medical Specialists. 2nd.MD does not practice medicine or provide patient care and is independent from the Specialists providing the expert medical consultations.

\*2nd.MD's book of business statistics 2022

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Brown & Brown, Inc. provides access to 2nd.MD services at no additional cost to you and your eligible dependents enrolled in the Brown & Brown, Inc. Self–Funded Healthcare Plan with administrative services provided by UnitedHealthcare (UHC).

Brown & Brown, Inc. requires that you consult with 2nd.MD at least 30 days prior to spine, hip, and knee surgeries. If you do not take this step a \$750 surcharge may be assessed to your surgery claim; the amount will not apply toward your deductible or out-of-pocket maximum. It is your choice to follow the guidance of the 2nd.MD specialist. Surcharge will not be applied to emergency or urgent surgery.

Making decisions about your health can be stressful, whether you're trying to choose between treatment options or understand a diagnosis. Our Second Opinion service can help you make informed decisions by providing convenient access to personalized consultations with leading board-certified medical experts by phone or video. Log onto myuhc.com or 2nd.md/bbinsurance for more details or call the Health Concierge at 844.298.8929.

87%

of consultations with 2nd.MD lead to an improved treatment plan.\*