

PROVIDED BY LYRA PARTNERS

# Work Life Services

Sometimes life throws a wrench in the works. Experts beyond mental health are available to resolve emergencies, guide you through challenges, and help you stay on top of your busy life.

## Services and available support



### Legal Consultations

Partner: CLC

- 30 minute free consultation per issue with an attorney or mediator and a 25% discount on ongoing services
- 24/7 emergency services
- Easy-to-use legal forms, documentation preparation and online legal library



### Identity Theft Support

Partner: CLC

- 60 min free consultation with a Fraud Resolution Specialist
- Assists members with restoring their identity and good credit
- Free ID theft emergency response kit



### Child, Elder, Pet Care

Partner: EmployeeCare

- Access code: Lyra-bbins
- Child, elder and pet care consultations, resources, and referrals
- 24/7 access to services online or by phone
- Online library of educational resources



### Financial Consultations

Partner: My Secure Advantage

- 30 minute free consultation with experienced financial counselor per issue
- 30 minute free consultation on income tax planning, and a 25% discount on the CPA's normal fee for document preparation
- Online financial library

Get started at [bbins.lyrahealth.com](https://bbins.lyrahealth.com)  
[care@lyrahealth.com](mailto:care@lyrahealth.com) | (877) 253-2606

Lyra sponsored benefits (including access to eight coaching or therapy sessions per person per year, at no cost) are available to active U.S.-based Brown & Brown teammates and COBRA continuants as described in the Lyra Coaching, Therapy and Work Life Services summary plan description (SPD). Dependents include legal spouses and children up to age 26. Children include biological children, step-children, eligible foster children and children for whom the teammate is the legal guardian. Totally disabled children over the age of 26 who are eligible for medical benefits can also be covered by this plan. Interns, seasonal temporary employees, leased employees, non-resident alien employees, independent contractors and consultants are not eligible.

Teammates and their eligible dependents, including COBRA continuants, who are enrolled in a Brown & Brown UnitedHealthcare (UHC) medical plan, can continue care beyond the eight free sessions with a Lyra network provider and access medication management. These sessions are billed through the Brown & Brown UHC medical plan and are subject to network cost-sharing, as defined in the summary plan description (SPD).

